

Warranty - Product Care Instructions

We are so happy you have chosen Sports Imports for your volleyball and/or badminton needs. Sports Imports is committed to providing equipment that is easy to use and performs at the highest level, every time. How you care for your equipment has a significant impact on its performance and longevity. Please follow the recommended care instructions below to ensure the life and sustainability of your equipment.

	Care Instructions	Periodic Inspection	Inspection Frequency
FLOORPLATES & SLEEVES KA25 KA45	- Keep clean and dry - Do not expose to excessive moisture - Please keep sleeve free of debris - Make sure hinged cap of floorplate is closed and remains flush with the floor after each use - Remove and liquids from the sleeve (water, cleaning fluids, etc)  *Cover floorplates when gym floors are refinished	- Damage - Wear - Bots/screws tightness - Sleeve free of debris - Hinge pin for proper functioning - Make sure floorplate and cap is flush with the floor	6 months
INDOOR POLES SI-1 AL7 CO8 DE11 DE11-S	- Carry, do not drag the poles - Store in a wall pole rack or storage cart - Store in a clean, dry place - Always stand to the side of the pole, never behind it	- Damage/deformity - Nuts/bolts tightness - Replace stop pins as necessary - Tightness/Adhesion	6 months
SAND POLES Beach <sup>2</sup> Volleyball Pole	<ul> <li>Take net down when not in use</li> <li>Always stand to the side of the pole, never behind it</li> </ul>	- Damage/deformity - Nuts/bolts tightness	3 months
SAND POLES SV15 Sand Volleyball Pole	- Take net down when not in use - Always stand to the side of the pole, never behind it	- Replace stop-pins as necessary	3 months



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BADMINTON/ PICKLEBALL POLES DG11 DG33 DG-PB	<ul> <li>Carry, do not drag the poles</li> <li>Store in a wall pole rack or storage cart</li> <li>Store in a clean, dry place</li> <li>Always stand to the side of the pole, never behind it</li> </ul>	- Damage/deformity - Nuts/bolts tightness	6 months
NETS HM50 HM50 XL HM50-SH HM50-S HM25 SVN28 SVN32 BN1 SBN	- To prolong the life of the net, take down when not in use. Fold neatly and store on a net wall rack off the ground - Do not drag net or cables on the floor - Store in a clean, dry place - Always keep an eye on the rope in the pully wheel when setting up - Do not tie any additional knots in the cable	- Any damage or wear, knicking or fraying in cable or rope	Every Use
ANTENNAS	- Take down when not in use - Tighten bolts for storage - Store in a clean, dry place - Do not over tighten during use	- Any damage or wear - Nuts/bolts tightness	3 months
HDNR NET RATCHET	<ul> <li>Carry, do not drag the poles with HDNR</li> <li>Store in a wall pole rack or storage cart</li> <li>Store in a clean, dry place</li> </ul>	<ul> <li>Any damage, wear, noise</li> <li>Check hardware for missing screws</li> <li>Check for cotter pin (black)</li> </ul>	3 months 1 month for outdoor use
HDNR CRANK HANDLE	- Store in a clean, dry place	- Any damage or deformity	6 months
POLE STOP PIN NET LOCKS	- Store with pin in place (setting)	- Any damage, wear or tightness of chain/pins	3 months 1 month for outdoor use
POLE PULLEY WHEELS	- Do not lean against wall - Do not store on floor	- Any damage or wear, tightness of nuts/bolts/pins, noise	3 months

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OFFICIAL STANDS DE73 PS1 SV99	- Store in a clean, dry place - Transport with care	- Any damage or wear, tightness of nuts/bolts/pins/feet	3 months
COACHES BOX	<ul> <li>Fold</li> <li>Carry with carrying strap</li> <li>Store in a clean, dry place</li> <li>Do not lay equipment on top of boxes</li> <li>Do not jump on box</li> </ul>	- Any damage or wear - Tightness of nuts/bolts/screws	Every Use
WALL RACKS	- Use concrete screw to install on wall	- Any damage or wear - Tightness of nuts/bolts/screws/springs	3 months
STORAGE CARTS	- Store in a clean, dry place	<ul><li>Any damage or wear</li><li>Tightness of nuts/bolts/screws/wheels</li></ul>	3 months
VERTEC	- Collapse and store after each use - Store in a clean, dry place	- Any damage or wear - Tightness of nuts/bolts/screws/wheels	With every use
TRAINER+	<ul><li>Collapse and store after each use</li><li>Store in a clean, dry place</li><li>Do not drag net when moving</li></ul>	<ul><li>Any damage or wear</li><li>Tightness of nuts/bolts/screws/wheels</li></ul>	With every use
SAFETY PADS	- Carry, don't drag - Store in a clean, dry place with artwork facing in	- Any damage or wear, velcro	3 months
TOP NET	- Store rolled with the artwork facing in, in a clean, dry place	- Any damage or wear, velcro	3 months